

Electronic Timer Repair or Replace Program

The performance improvements Lester Electrical introduced with its Lestronic series of battery chargers, which utilized patented DVDT technology, has brought with it new service situations. Sometimes one or more components will fail for a variety of reasons and can be repaired rather than discarded.

Note: Some electronic timer kits are assembled in different layers but are treated as a single service component. These are commonly referred to as 3-layer timer kits.

How the program works:

Upon receipt, the timer's warranty status is determined by the serial number, which is the date of manufacture. (Example: "32-00" is the 32nd week of 2000.) Lester Electrical has a two year warranty period that applies to most products. Please review the warranty statement in your owners manual to determine your specific warranty period.

If the timer is less than two years from the date of manufacture:

1. If the timer is still within the warranty period and has failed due to a defect in material or workmanship, Lester Electrical will repair it at no-charge.
2. If the timer is still within the warranty period and is unrepairable due to a defect in material or workmanship, Lester Electrical will replace it at no-charge. (If there is one year or less remaining of the warranty period, Lester Electrical will replace it with a rebuilt timer, subject to rebuilt stock on-hand. If there is more than one year remaining of the warranty period or there was less than one year remaining and no rebuilt timers in-stock, Lester Electrical will replace it with a new electronic timer.)

If the timer is over two years from the date of manufacture or has failed for a reason other than a defect in materials or workmanship:

1. If the timer is repairable, Lester Electrical will perform repairs for material and labor costs. Total retail repair costs seldom exceed \$30.00 for slide-in timers or \$40.00 for 3-layer style timers.
2. If the timer is unrepairable, Lester Electrical will replace it with a rebuilt timer, subject to rebuilt stock on-hand. Your cost for a rebuilt timer is your cost of a new timer less 40%.

Note: Warranty for rebuilt timers expire one year from the date a rebuilt timer is shipped from Lester Electrical. The warranty expiration date and a marking to identify the timer as a rebuilt appear on both the timer and the carton.

If you would like Lester Electrical to attempt to repair your timer(s), please contact Lester Electrical first to obtain a "Return Material Authorization" number by calling the Service Department of Lester Electrical (402-477-8988) or by E-mail at service@lesterelectrical.com. Please be sure to record your RMA number on both the packing slip and on the outside of the shipping carton. Package your timer(s) securely and ship prepaid to:

Lester Electrical, Inc.
625 West "A" Street
Lincoln, NE 68522
RMA# _____

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